

## FAIR USE POLICY

The Fair Use Policy applies to all Customers using the Smartnav Service.

The annual usage limit for Smartnav routes is set at 150 call centre requested routes per calendar year from the Commencement Date. This limit will be regularly reviewed and any changes will be published on [www.smartnav.com](http://www.smartnav.com) and written notification will be sent to the Customer.

Any Customer who exceeds this limit, will be contacted by Smartnav and given the opportunity to transfer onto an alternative tariff or modify usage appropriately.

There is no limit on the number of Smartnav routes a Customer may request via means other than the call centre (including double button press and post code favourites from Touchscreen)

Should the Customer fail to reduce usage of the Service to within the limit defined in the Fair Use Policy, Smartnav reserves the right to suspend access to the Service and /or transfer the Customer to an alternative Smartnav tariff.